



## Frequently Asked Questions

### About Target Clinic

#### 1. How is Target Clinic different from a regular urgent care clinic?

Target Clinic is a convenience-care clinic. Our medical professionals can diagnose and treat illnesses, minor injuries and skin conditions. We also provide many services designed to keep you healthy, including vaccinations and health screenings. Urgent care clinics usually have more diagnostic tools (e.g., imaging studies or more advanced blood tests) to support a broader scope of practice. For this reason, certain conditions (e.g., pneumonia or kidney infection) should be seen in an urgent care facility or an emergency room.

#### 2. What is the age requirement for guest visits?

We see guests 18 months and older, but age requirements may vary by service. Refer to the service guide for specific ages.

#### 3. What if I am under 18 years of age?

Guests 17 years of age and younger must be accompanied by an adult. If the adult is not a parent or legal guardian, the child must have with them a completed [parental consent form](#) signed by their parent or legal guardian.

### Appointments

#### 4. How do I make an appointment?

Target Clinic is a walk-in clinic, so you don't need an appointment. Guests are seen on a first-come, first-served basis. If you would like to shop the store while you wait, please ask at the Target Clinic registration desk for a pager.

#### 5. How long will I have to wait to be seen?

Since we are a walk-in clinic, we are unable to predict exact wait times. However, we are able to give you a pager so you can shop while you wait. Please note that we are likely to be busiest before and after the average work/school day (8–10 a.m. and 5–7:30 p.m.). Like other health care settings, you may also experience longer wait times during the fall and winter months.

#### 6. How long will my appointment take?

The average office visit for minor illnesses is 10 to 15 minutes. However, certain services (e.g., travel health exams, ear irrigation, camp/sports physical, smoking cessation) take longer. We generally allow 30 minutes for services such as these.

## Services

### 7. What kind of medical services do you offer?

View a list of services at the end of this document.

### 8. Why don't you offer a certain service?

We are consistently evaluating the services we offer at Target Clinic. We welcome your feedback. If you'd like to suggest a specific service we should offer, contact Target Clinic Guest Relations at 1.877.798.2743.

## Prices / Payment / Insurance

### 9. What are the prices for each service?

View prices of services at the end of this document.

### 10. What are my payment options?

If you are using insurance, your co-pay is due prior to your appointment. If you do not have insurance, the retail price for services is due prior to your appointment.

We accept the same forms of payment as Target stores, which include cash, checks, credit cards, Target REDcards<sup>®</sup> and Target GiftCards<sup>®</sup>.

### 11. What insurance plans are accepted at Target Clinic?

Target Clinic accepts most major insurance plans, and we're continually working to add more for our guests. As always, your coverage depends on the terms of your individual plan. Please contact your insurance provider if you have any questions.

### 12. What is covered by my insurance plan?

The best way to find out if your insurance is accepted at Target Clinic is to contact your insurance provider. Many times member service phone numbers are listed on the back of your insurance card. Advise your insurance company that you are going to visit a Target Clinic and let them know the service you plan to seek at Target Clinic. They should be able to confirm coverage for the service. Many insurance providers cover out-of-network services and may still cover your care with Target Clinic even if they are not on our list of accepted plans.

**13. Can Target Clinic add my insurance plan to the list of accepted plans?**

If Target Clinic is not in-network with your insurance company, please ask your insurance company to add us as a participating health care provider. Many times out-of-network services are covered by insurance plans. The best way to find out whether or not a service is covered is to ask your insurance carrier.

**14. My claim wasn't submitted to my insurance. What should I do?**

Please contact Target Clinic Guest Relations, at 1.877.798.2743 with your insurance card information available and we would be happy to help you.

**15. Does the cost to be seen include medication?**

No, but the provider can work with the pharmacy to find the least expensive medication available. Exceptions include vaccinations, shots, etc., which would be included in the cost of the visit.

## Medical Questions

**16. When is it appropriate to be seen by the Target Clinic for a cough?**

A cough lasting less than three weeks without complications can usually be seen by the Target Clinic. Sometimes a cough will progress to inflammation in the airways (bronchitis). Our providers can prescribe medications (e.g., inhalers or cough suppressants) to improve the symptoms of acute bronchitis (i.e., lasting less than three weeks). They can also guide you through over-the-counter medications that may be beneficial. Because bronchitis is rarely caused by a bacterial infection, Target Clinic follows national clinical practice guidelines which do not call for the use of antibiotics in the treatment of acute bronchitis. We pride ourselves on our adherence to these national measures of quality care.

If your cough has persisted for more than three weeks without improvement, it is best for you to be seen at a higher level of care (e.g., urgent care or emergency room), where the appropriate testing can be performed. Other symptoms that should be seen at a higher level of care include chest pain, difficulty breathing, active wheezing and a cough that produces rust-colored mucous.

**17. A child in my daughter's class was diagnosed with strep throat. Does that mean I should have my daughter tested for strep, too?**

It is usually best to wait until your child has developed symptoms of strep throat. Most patients with strep throat will complain of throat pain. Other symptoms include fever, ear pain, headache, nausea, muscle aches, rash, fatigue, tender nodes in the neck and poor appetite. Strep throat is not usually associated with a cough.

**18. What type of qualifications do clinic staff members have? Are they doctors or nurses?**

Target Clinic employs nurse practitioners or physician assistants licensed and credentialed to practice medicine and, when appropriate, prescribe medications in the states where we have clinics.

**19. Why won't Target Clinic give me an antibiotic for my infection?**

Most upper respiratory infections (common colds) are viral. Viral illnesses do not benefit from antibiotics. Conversely, overuse of antibiotics can cause harm by increasing the numbers of drug-resistant bacteria and therefore should be used only when deemed necessary by a medical provider. However, there are other prescription and non-prescription medications that may be beneficial. Based on your symptoms and physical exam findings, our providers will prescribe the appropriate medications and guide you through any over-the-counter treatments that may be beneficial. An upper respiratory infection can lead to other bacterial or viral infections (e.g., sinus or ear infections). [Download the CDC document on antibiotics.](#)

## Employer Services

**20. Does Target Clinic offer services for employers?**

Target Clinic has a variety of services for businesses, including tuberculosis (TB) testing, health screenings and flu vaccinations. For more information, please contact us at 1.877.798.2743.

## Employment Opportunities

**21. What makes working at Target Clinic different?**

As a member of our Target Clinic team, you'll make an impact on U.S. health by delivering personalized, high-quality, convenient health care to Target guests at an affordable price. Use your skills, experience and talent to:

- Ensure exceptional clinical care through evidence-based medicine and quality-assurance programs
- Provide patients with preventive care, disease management and screening programs

To learn more, please visit [Target.com/cliniccareers](https://www.target.com/cliniccareers).

## 22. What jobs are available at Target Clinic?

Be part of one of the most innovative, growing areas of health care today. Deliver quality medical service at an affordable price and provide personalized health care to Target guests as part of a knowledgeable team. Opportunities include:

- Area Clinic Manager
- Executive Team Leader - Clinics
- Family Nurse Practitioner (Full-time or Part-time)
- Physician Assistant (Full-time or Part-time)
- Medical Assistant
- Clinic Team Member

To learn more, please visit [Target.com/cliniccareers](https://www.target.com/cliniccareers).

## 23. What opportunities can I expect working at Target Clinic?

You can expect a lot from a career at Target. An inclusive culture. Incredible opportunity. A company focused on community and well-being. And, one of the most powerful brands in the world. Learn more at [Target.com/cliniccareers](https://www.target.com/cliniccareers). Click Search Current Openings to browse our open positions. Then Create an Online Profile to apply online, receive updates about new openings or save jobs that interest you.

## List of Services

### Minor Illnesses

Allergies	\$75
Bladder Infection	\$75
Cold	\$75
Cough or Bronchitis	\$75
Earache/Swimmer's Ear	\$75
Ear Wax Removal	\$69-\$105
Flu-Like Symptoms	\$75
Itchy Eyes	\$75
Early Lyme Disease	\$75
Mono	\$75
Nasal Congestion	\$75
Pink Eye	\$75
Sinus Symptoms	\$75
Sore Throat/Strep Throat/Laryngitis	\$75
Swimmer's Ear	\$75
Urinary Tract Infection	\$75

### Skin Treatments

Acne	\$75
Athlete's Foot	\$75
Chicken Pox	\$75
Cold & Canker Sores	\$75
Eczema/Dry Skin	\$75
Impetigo	\$75
Lice	\$75
Poison Ivy or Poison Oak	\$75
Rash	\$75
Ringworm	\$75
Scabies	\$75
Shingles	\$75
Skin Infection	\$75
Styes	\$75
Sunburn	\$75
Swimmer's Itch	\$75
Wart Treatment	\$59

### Minor Injuries

Bruise/Minor Abrasion	\$75
Burns (Minor)	\$75
Insect Bite or Sting	\$75

Splinter Removal	\$39
Stitch/Suture Removal	\$39
Wound Check	\$39

### Wellness & Other Services

Blood Pressure Check	FREE
Camp Physical	\$59
Sports Physical	\$59
Motion Sickness	\$75
Cholesterol Screening	\$25
Health Screen	\$64
Pregnancy Test**	\$49
Tuberculosis Testing	\$25
Travel Health Check	\$69
Epi Pen Refill Prescriptions	\$39
Vitamin B12 Injection*	\$21

\* Requires current/valid prescription

\*\* 18 years and up, or with parental consent

### Vaccinations

Hepatitis A (Hep A)	\$59 Child / \$109 Adult
Hepatitis B (Hep B)	\$79 Child / \$99 Adult
Hepatitis A/B (Twinrix)*	\$169
Human Papilloma Virus (HPV)	\$195
Seasonal Flu Shot	\$28
FluMist® Needle Free Flu Vaccine	\$36
Preservative-Free Seasonal Flu Shot	\$28
High-dose Flu Shot	\$45
Meningitis (Meningococcal (MCV4))	\$130
Pneumonia (Pneumococcal)	\$70
Polio	\$109
Shingles Vaccine Prescription (MD, NC and FL only), Age 50 and up	\$20
Tetanus/Diphtheria (Td)	\$45
Tetanus/Diphtheria/Pertussis (Tdap)	\$60
Typhoid	\$99

### Cosmetic Prescriptions Consultation

Eyelash Lengthening*	\$49 consultation fee
Skin Pigmentation*	\$49 consultation fee
Unwanted Facial Hair*	\$49 consultation fee

\* Additional prescription fees may apply, 18 years and up